



## Customer information

**A**

Customer name:

Telephone:



Address/State:

Mobile:



Fax:

Postcode/ZIP/Country:

Email:



## Customer expectations and your notes

**B**

Customer expectations are very important and a big step towards providing customer satisfaction. The information you record here is in everyone's best interests and assists Hot Water Survey in any recommendations.

Your comments:

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## Installer information

**C**

Please leave your contact details below, in case the customer needs to contact you. Hot Solar Water can be contacted via the information at the top of this survey form. Remember, all ⚠️ fields are required.

Name:

Telephone:



Address/State:

Mobile:



Fax:

Postcode/ZIP/Country:

Email:



Date of survey and time spent in customer's home:



Pool orientation, shape and environment (please specify each):



Is the pool covered, and if so at what times?:

Tile colour:

Pool shape (please tick one):

Angle of roof (if panels to be fitted to roof):

Rectangular

 Oval

 Square

Other

Distance from solar panels to pool:

(meters or feet)

# E

This set of data completes the variables needed for Hot Water Solar to model an accurate simulation of your customer's pool and calculate exactly how many solar panels will be needed.

What boiler is currently being used, and what is the output in kW?

Desired pool season start:

Desired pool season end:

Desired pool temperature (°C or °F):

Desired maximum pool temperature (°C or °F):

How many people are using the pool per day?:

**F**

Your signature:

Customer signature:

Date signed:

Date signed: